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The Arc High Street Clowne S43 4JY

To: Chair & Members of the Union / Employee Consultation Committee

Tuesday, 14 February 2023

Contact: Lindsay Harshaw Telephone: 01246 242276

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Dear Councillor

UNION / EMPLOYEE CONSULTATION COMMITTEE

You are hereby summoned to attend a meeting of the Union / Employee Consultation Committee of the Bolsover District Council to be held in the Council Chamber, The Arc, Clowne on Thursday, 2nd March, 2023 at 10:00 hours.

<u>Register of Members' Interests</u> - Members are reminded that a Member must within 28 days of becoming aware of any changes to their Disclosable Pecuniary Interests provide written notification to the Authority's Monitoring Officer.

You will find the contents of the agenda itemised on page 3.

Yours faithfully



J. S. Fielden



Equalities Statement

Bolsover District Council is committed to equalities as an employer and when delivering the services it provides to all sections of the community.

The Council believes that no person should be treated unfairly and is committed to eliminating all forms of discrimination, advancing equality and fostering good relations between all groups in society.

Access for All statement

You can request this document or information in another format such as large print or **language** or contact us by:

- Phone: 01246 242424
- Email: enquiries@bolsover.gov.uk
- **BSL Video Call:** A three-way video call with us and a BSL interpreter. It is free to call Bolsover District Council with Sign Solutions, you just need WiFi or mobile data to make the video call, or call into one of our Contact Centres.
- Call with <u>Relay UK</u> a free phone service provided by BT for anyone who
 has difficulty hearing or speaking. It's a way to have a real-time conversation
 with us by text.
- Visiting one of our <u>offices</u> at Clowne, Bolsover, Shirebrook and South Normanton

UNION / EMPLOYEE CONSULTATION COMMITTEE AGENDA

Thursday, 2nd March, 2023 at 10:00 hours taking place in the Council Chamber, The Arc, Clowne

Page

Item No.

item No.		No.(s)
1.	Apologies for Absence	110.(0)
2.	Election of Chair 2022/23	
3.	Appointment of Vice Chair 2022/23	
4.	Urgent Items of Business	
	To note any urgent items of business which the Chairman has consented to being considered under the provisions of Section 100(B) 4(b) of the Local Government Act 1972.	
5.	Declarations of Interest	
	Members should declare the existence and nature of any Disclosable Pecuniary Interest and Non Statutory Interest as defined by the Members' Code of Conduct in respect of:	
	a) any business on the agendab) any urgent additional items to be consideredc) any matters arising out of those itemsand if appropriate, withdraw from the meeting at the relevant time.	
6.	Minutes	4 - 5
	To consider the minutes of the last meeting held on 20 th January, 2022.	
7.	Sickness Absence - Quarter 3 (October - December 2022)	6 - 19
8.	Unison Convenor Facility Time Review	TO FOLLOW

UNION / EMPLOYEE CONSULTATION COMMITTEE

Minutes of a meeting of the Union / Employee Consultation Committee of the Bolsover District Council held in the Council Chamber, The Arc, Clowne on Thursday, 20th January 2022 at 10:00.

PRESENT:-

Members:-

Councillor Mary Dooley in the Chair

Councillors Stan Fox, Andrew Joesbury, Tom Kirkham and Graham Parkin.

Chris McKinney (UNISON) (Vice-Chair) and Jess Clayton (UNISON).

Officers:- Grant Galloway (Executive Director of Strategy and Development), Sara Gordon (Human Resources and Organisational Development Manager) and Tom Scott (Governance Officer).

Also in attendance was Councillor Duncan McGregor (Portfolio Holder - Corporate Governance) and Councillor Maxine Dixon.

UECC7 APOLOGIES FOR ABSENCE -21/22

Before the meeting began, the Chair held a minute of silence for former Councillor Ken Walker and his late wife Freda Walker following the incident at their home last weekend.

An apology for absence was received from Karen Hanson (Executive Director of Resources).

UECC8- URGENT ITEMS OF BUSINESS 21/22

There were no urgent items.

UECC9- DECLARATIONS OF INTEREST 21/22

There were no declarations of interest.

UECC10- MINUTES 21/22

Moved by Councillor Andrew Joesbury and seconded by Councillor Graham Parkin **RESOLVED** that the minutes of the Union / Employee Consultation Committee meeting on 30th September 2021 be confirmed as a true and correct record.

UECC11- SICKNESS ABSENCE QUARTER 3 (OCTOBER – DECEMBER 2021) 21/22

The HR and Organisational Development Manager presented the Sickness Absence Quarter 3 (October – December 2021) report. She explained how COVID-19 had been a significant factor in increases during this quarter, and the key reasons why were a return to normal social mixing, schools returning and employees returning to the office.

Members enquired about absences by each department. The HR and Organisational Development Manager explained that averages by department were set out in Appendix 1 to the report.

Councillor Graham Parkin asked if the number of people working from home had a bearing on the number of absences. The HR and Organisational Development Manager confirmed this to be the case, and added that frontline services would experience more COVID-19 infections because of their inability to work from home.

Councillor Tom Kirkham asked which policies were in place to cover teams who had officers with long-term sickness absence. The HR and Organisational Development Manager explained that there was a Sickness Absence Policy in place, and managers were asked for ways they can be supported.

Councillor Mary Dooley asked what the timeline was for supporting people with a long-term absence. The HR and Organisational Development Manager explained that their manager would speak with them within four weeks, and then within eight weeks HR would take the next step, such as a phased return or a convalescence period.

Councillor Andrew Joesbury acknowledged the amount of stress staff were under at the moment. The Executive Director of Strategy and Development explained that the HR and Organisational Development Manager had produced an e-mail telling staff where they can find support on stress. Councillor Mary Dooley requested that this e-mail be sent out to all staff and all Members.

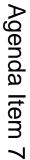
Councillor Maxine Dixon asked what the process was for an employee to report a COVID-19 infection. The HR and Organisational Development Manager explained that staff were told to talk to their managers first, and HR informed managers of isolation periods and the questions they must ask.

Chris McKinney (UNISON) referred to the section of the report which read: "Mental Health awareness sessions are being delivered across the Council as part of the Council's quarterly corporate training programme."

Councillor Andrew Joesbury moved and Councillor Mary Dooley seconded **RESOLVED**

- (i) That the Committee would receive feedback on how the mental health awareness sessions progress;
- (ii) That the Committee notes the report.

The meeting concluded at 10:40 hours.





Bolsover District Council

Meeting of the Union/Employee Consultation Committee on 2nd March 2023

Sickness Absence - Quarter 3 (October - December 2022)

Report of the Portfolio Holder for Portfolio Holder - Corporate Governance

Classification	This report is Public
Report By	Oliver Fishburn, HR and Payroll Manager Tel 01246 242525 oliver.fishburn@bolsover.gov.uk
Contact Officer	As above

PURPOSE/SUMMARY OF REPORT

1. Purpose of the Report

1.1 To report the sickness absence figures throughout the Council for Quarter 3, (October - December 2022).

REPORT DETAILS

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2. Background

- 2.1 Figure 1 shows a summary of sickness absence levels within Bolsover District Council for the months October December 2022.
- 2.2 Absence for the Senior Managers Group is shown as 50% of the total absence for Joint Senior Managers as this is split with Bolsover/NE Derbyshire District Council. For other employees the absences included are for the employing authority only.

- 2.3 The average number of days lost per employee for Quarter 3 was 2.27 days.
- 2.3.1 The 2022/23 forecast figure for the average number of days lost per employee is 8.76 days.
- 2.3.2. The Quarter 3 figure for the average number of days lost per employee if COVID related symptoms were discounted was 1.89 days.
- 2.4 The annual target for the Local Performance Indicator to the end of March 2023 is 8.5 days.
- 2.7 For the purposes of sickness reporting, Senior Management is accounted for as follows:-
 - 1 Joint Assistant Director Post (0.5 fte).

3. <u>Details of Proposal or Information</u>

3.1 <u>Summary of Key Corporate Trends</u>

The following tables detail the key pattern and trends being experienced corporately in relation to sickness absence.

<u>Table One: Organisational Outturn Average Number of Days Absence</u> (Average sickness days per fte employee)

	2019/20	2019/20 Costs	2020/21	2020/21 Costs	2021/22	2021/22 Costs	2022/23	2022/22 Costs
Quarter One	1.85	£79,136.56	1.50	£51,292.61	1.91	£81,917.94	2.29	£84,309.63
Quarter Two	1.84	£69,134.38	1.35	£52,351.59	2.31	£91,025.58	2.02	£84,144,83
Quarter Three	2.43	£84,863.87	1.14	£46,411.80	2.29	£85, 306.37	2.27	£93954.00
Quarter Four	1.68	£56,257.50	1.58	£66,731.07	2.19	£84,857.65		
Overall Outturn	7.8	£289,392.31	5.57	£216,787.07	8.7	£343,107.54		

<u>Table Two: Organisational Long Term/Short Term Split Days Percentage</u>

	2019/20		2020/21		2021/22		2022/23	
	Short term	Long Term						
Quarter One	43%	57%	33%	67%	40%	60%	48%	52%
Quarter Two	54%	46%	37%	63%	67%	33%	46%	54%
Quarter Three	45%	55%	47%	53%	48%	52%	46%	54%
Quarter Four	60%	40%	43%	57%	69%	31%		
Overall Outturn	48%	52%	41%	59%	57%	43%		

<u>Table Three: Number of Long Term/Short Term Cases</u> (long and short term occurrences of sickness in the quarter)

	2019/20		2020/21		2021/22		2022/23	
	Short Term	Long Term						
Quarter One	94	15	48	15	90	15	116	14
Quarter Two	87	11	50	11	115	12	99	17
Quarter Three	102	14	48	6	105	13	122	16
Quarter Four	90	9	57	10	126	13		
Overall Outturn	373	49	203	42	436	53		

<u>Table Four: Top Three Services Proportionately Experiencing Highest Levels of Absence</u>
(The three service areas who have the highest average fte employee sickness absence days in the quarter)

	2019/20	2020/21	2021/22	Current Year 2022/23
Quarter One	1.Elections	1. Leaders/Exec. Team	1. Elections	1. LEPT
	2.Customer Services	2. Legal	2.Democratic	2. Property & Estates
	3.CEO/Dir/HoS	3. Planning	Services	3. Finance
			3.Streetscene	
Quarter Two	1.Customer Services	1. Dev/Bus. Growth	1.Elections	1. Streetscene
	2.Revs & Bens	2. Elections	2.DemocraticServices	2. Housing Mgt.
	3.Housing	3. Housing Repairs	3.Customer Services	3. Housing Repairs
Quarter Three	Customer Services	1. Elections	1.DemocraticServices	1.
	2.HR/Health & Safety	2. Streetscene	2.Health & Safety	2.
	3. Revs & Bens	3. Democratic Services	3. Housing Mgt.	3.
Quarter Four	1.Legal	1. Elections	1.Leisure	1.
	2.Revs & Bens	2. Governance	2. Customer Services	2.
	3.Partnership	3. Customer Services	3. Streetscene	3.
Overall Outturn	1.Customer Services	1. Elections	1. Elections	1.
	2.Comms	2.DemocraticServices	2. Governance	2.
	3.Housing/CS	3. LEPT	3. Streetscene	3.

<u>Table Five: Top Three Services Proportionately Experiencing Lowest Level of Absence</u>
(The three service areas who have the lowest average fte employee sickness absence days in the quarter)

	2019/20	2020/21	2021/22	Current Year 2022/23
Quarter One	1. Performance	1. Finance	1. Human Resources	1.Dirs/Heads of Service
	2. HR& HS	2. Democratic Services	2. Revs. & Bens	2. Governance
	3. Econ Dev	3. Customer Services	3. Customer Services	3. Planning
Quarter Two	1.Legal	1. Finance	1. Legal	1. Finance
	2.Governance	2. Revs & Bens	2. Communications	2. Comms.
	3.HR&Health& Safety	3. Directors/HofS	3. Revs & Bens	3. Governance
Quarter Three	1. Elections	1. Finance	1. Dirs/HofS	1.Dirs/HofS
	2. Performance	2. Customer Services	2. Legal	2.HR & Payroll
	3. Econ Dev	3. Property & Estates	3. Communications	3.Governance
Quarter Four	1.Elections	1. Finance	1. Dirs/HofS	1.Performance
	2.Econ Dev	2. Planning	2. Legal	2.Housing Mgt
	3.Legal	3. LEPT	3. Communications	3.Streetscene
Overall	1.Performance	1. Finance	1. Performance	1.
Outturn	2.Econ Dev	2. Directors/HofS	2.Communications	2.
	3.Planning	3. Property & Estates	3.Human Resources	3.

<u>Table Six: Top Three Reasons for Absence</u>
(Top 3 reasons based on sickness days lost)

	2019/20	2020/21	2021/22	Current Year 2022/23
Quarter One	1. Viral Infection	1. Stress/Depression	1.Stress/Depression	1. COVID Symptoms
2. Other Musc. Skeletal		2. Other	2. Other Musc Skeletal	2. Other Musc. Skeletal
	3. Other	3. Headaches/Migraines	3.Operations/Hospital	3.Stress/Depression
Quarter Two	1. Stress/Depression	1. Operations/Hospital	1. COVID 19 Symptoms	1. Stress/Depression
	2. Other Musc. Skeletal	2. Other Musc Skeletal	2. Other Musc. Skeletal	2. COVID 19 Symptoms
	3. Chest/Respiratory	3. Stress/Depression	3.Stress/Depression	3. Other Musc. Skeletal
Quarter Three	1. Stress/Depression	1. Other Musc. Skel	1.Stress/Depression	1.Stress/Depression
	2. Chest/Respiratory	2. Stress/Depression	2.COVID19 Symptoms	2.COVID 19 Symptoms
	3. Other Musc. Skel	3. COVID 19 Symptoms	3.Other Musc. Skeletal	3.Other Musc.Skeletal
Quarter Four	1. Stress/Depression	1. Stress/Depression	1.COVID19 Symptoms	1.
	2. COVID19 Symptoms	2. Other Musc. Skeletal	2. Other Musc. Skeletal	2.
	3. Other Musc. Skel	3. Operations/Hospital	3. Stress/Depression	3.
Overall Outturn	1. Stress/Depression	1. Other Musc. Skeletal	1.COVID19 Symptoms	1.
	2. Other Musc. Skel	2. Stress/Depression	2. Stress/Depression	2.
	3. Operations/Hospital	3. Operations/Hospital	3. Other Musc. Skeletal	3.

4. Key Trends

- The overall average days lost due to sickness has increased to 2.27 in Quarter Three, this has increased from Quarter 2 (2.02 days) but is marginally lower Quarter One (2.29 days)
- 160 days were lost in Q3 due to Covid19 symptoms (employees unfit for work) compared with 157.5 days lost in the last quarter.
- The short term sickness has increased from Q2, however long term sickness has slightly reduced.
- There is a direct correlation between employees undertaking physically demanding work and high levels of sickness. This is reinforced by Muscular/Skeletal absences regularly being in the top three reasons for sickness absence.
- 4 Services experienced zero sickness in Q3 and a further 6 Services experienced less than 1 day per FTE employee.
- Stress /Depression has remained in the top three reasons for absence since Q2 of 2019/20.
- There were 6 cases of absence due to Stress/Depression during Q3, one of which was work related, and 5 were not work related.

- There are 16 long term cases in this quarter, 7 are due to physical health ailments and 1 is related to stress/depression (work related), appropriate support and assistance has/is being provided to facilitate support for those who have returned to work and those planning to do so. 7 have returned to work and 1 has chosen to resign (the absence was not work related).
- Covid19 sickness remains in the top 3 reasons for sickness, continuing from Q1 (2021/2). Covid19 has remained a significant factor for the Council's sickness absence, this may be as a result of the Government relaxing restrictions and mutations of the Virus. This is also a reflection of an increase nationally and locally with the number of Covid cases.

5. Actions

- 5.1 Managers have support from dedicated service area HR Link Officers and are issued monthly sickness absence information.

 Managers are also able to access sickness information for their teams' on a daily basis via HR21 Self Service.
- 5.2 Steps the Council has taken to support employees include:
 - Mental Health awareness sessions are being delivered across the Council as part of the Council's quarterly corporate training programme the number of attendees will be reported at year end.
 - Awareness training explains that colleagues and managers are not specialists in mental health and their role is to listen to employees and signpost them to appropriate support.
 - Resilience Training was rolled out and made available to managers and employees to support workforce mental and physical health.
 - Cycle to Work Scheme is also available to encourage health and wellbeing and to address carbon emissions, the number
 of employees subscribing to this will reported at year end.
 - o The number of Employees subscribing to the Gym during 2022/23 will be reported at year end.
 - Health and Wellbeing Bulletins are produced every three months.
 - Managers and Employees have accessed Occupational Health, Counselling, Physiotherapy, the Council's Employee
 Assistance Programme and other support.
 - o Employees are signposted to incentives which are available via Leisure i.e.:-
 - To encourage health and wellbeing staff can take up membership for Go! Active which includes gym, swim and classes for only £15 per month.
 - There is a Health Referral Programme (Physical Activity & Lifestyle Support) which is available to Employees residing within the BDC Area This is a programme aimed at changing behaviours and finding solutions to assist people facing daily challenges resulting in a concentrated approach regarding service users health and wellbeing.
- 5.3 Operational concerns about the management of sickness absence cases that exist are being raised with the respective managers and dealt with as per standard practice and policy.

- 6. Reasons for Recommendations
- 6.1 The report contains data relating to employees absence levels.
- 7. <u>Alternative Options and Reasons for Rejection</u>
- 7.1 N/A

RECOMMENDATION(S)

For the Committee to consider and note the report.

Approved by Councillor McGregor Portfolio Holder for Corporate Governance

IMPLICATIONS;									
<u>Finance and Risk:</u> Yes⊠ No □ Details: High absence levels can contribute to poor service levels, low morale and higher costs for the Council.									
	On	behalf of the Section	151 Officer						
Legal (including Data Protection): Details:	Yes□	No ⊠							
Details.	On beh	alf of the Solicitor to	the Council						
Environment: Please identify (if applicable) how this proposal/report will help the Authority meet its carbon neutral target or enhance the environment. Details: Staffing: Yes No D Details: The report's topic relates to employees and their absence levels.									
	On be	half of the Head of I	Paid Service						
DECISION INFORMATION									
Is the decision a Key Decision? A Key Decision is an executive decision on two or more District wards or which re to the Council above the following threshold.	sults in inco	•	No						
Revenue - £75,000 □ Capital - £150,0 □ Please indicate which threshold applies									

No

Is the decision subject to Call-In?
(Only Key Decisions are subject to Call-In)

District Ward	ds Significantly Affected	(please state which wards or state All if all wards are affected)
Consultation):	Details:
Leader / Dep	uty Leader □ Executive □	
SLT 🗆	Relevant Service Manager □	
Members □	Public □ Other □	
Links to Cou	incil Ambition: Customers, Economy	and Environment.
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DOCUMENT	INFORMATION	
Appendix No	Title	
1	Summary Figures for the Quarter by D	Pirectorate/Service
Background	Panare	
(These are un preparing the	npublished works which have been relie report. They must be listed in the section you must provide copies of the backgroun	ion below. If the report is going
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Appendix One: Summary Figures for the Quarter by Directorate/Service

Figure One – Service Breakdown Short/Long Term Split

Service	Short term days	No. of Employees absent	Long term days	No. of Employees Absent	Total Days lost	FTE No. in Section	Average days lost per FTE
Directors and Assistant Directors	0	0	0	0	0	9	0
Governance	0	0	0	0	0	5.1	0
Elections	0	0	0	0	0	2	0
Health & Safety	4	1	0	0	4	5	0.8
Human Resources & Payroll	0	0	0	0	0	5.43	0
Legal	2	2	0	0	2	5.02	0.4
Communications	5	1	0	0	5	5	1
Procurement	0	0	0	0	0	3.34	0
Performance	0	0	20	1	20	2.81	7.12
Finance	5	1	0	0	5	7	0.71
Revenues & Benefits	23	7	0	0	23	27.58	0.83
Customer Services	26	9	0	0	26	22.95	1.13
Leisure	83	21	20	1	103	43.99	2.34
Leaders/Executive Team	4	1	0	0	4	7.8	0.51
Streetscene	114	34	154	6	268	100.61	2.66
Development/Business Growth	27	4	0	0	27	10.86	2.48
Housing Management (including CS)	77	18	289	7	366	67.42	5.43
Housing Repairs (BDC)	41.5	13	41	1	82.5	59	1.40
Planning	4	3	0	0	4	19.96	0.20
Property/Commercial/Estates	30	7	0	0	30	17.09	1.75

FOR INFORMATION ONLY - EMPLOYEES HOSTED BY NEDDC

Service	Short term Days	No. of Employees absent	Long term days	No. of Employees Absent	Total Days Lost	FTE No. in Section	Average days lost per FTE
Environmental Health	44	16	65	1	109	43.48	2.51
ICT	17	6	119	3	136	30.45	4.47

Figure Two: Directorate Breakdown Short/Long Term Split

*Directorate	No. of FTE Employees	Short term days	No of employees absent	Long term Days	No of employees absent
Executive					
Directors/Assistant					
Directors	9	0	0	0	0
Strategy &					
Development	151.42	117.5	32	61	2
Resources	266.54	328	90	463	14

<u>Figure Three: Top Three Reasons for Absence per Directorate</u>
(Top 3 reasons based on sickness days lost – Also include the number of employees in brackets in each directorate)

Directorate	No. of FTE Employees	Top 3 Reasons for Absences
Executive Directors/Assistant Directors.	9	1. N/A
Strategy and Development	151.42	Operations/Hospital Viral Infection COVID 19 Symptoms
Resources	266.54	Other Musc./Skeletal Stress/Depression COVID 19 Symptoms

Figure Four: Stress Cases During Quarter Three

Work Related	Outside of Work Related	Total
1	5	6

Figure Five: COVID-19 Cases During Quarter One

Quarter 1	The Arc	Depot Based	Grouped Dwellings	Remote Contact Centres	Total
				Centres	
No Self-Isolating	0	0	0	0	0
No Shielding	0	0	0	0	0
♥No of confirmed cases	41	17	0	0	58
No of Covid symptoms	209	74	0	0	283
related absence days					

Quarter 2	The Arc	Depot Based	Grouped Dwellings	Remote Contact Centres	Total
No Self-Isolating	0	0	0	0	0
No Shielding	0	0	0	0	0
No of confirmed cases	21	15	0	1	37
No of Covid symptoms related absence days	64	91.5	0	2	157.5

Quarter 3	The Arc	Depot Based	Grouped Dwellings	Remote Contact Centres	Total
No Self-Isolating	0	0	0	0	0
No Shielding	0	0	0	0	0
No of confirmed cases	13	19	0	1	33
No of Covid symptoms related absence days	59	100	0	1	160

Accumulative Total	The Arc	Depot Based	Grouped Dwellings	Remote Contact	Total
for the year				Centres	
No Self-Isolating	0	0	0	0	0
No Shielding	0	0	0	0	0
No of confirmed cases	75	51	0	2	128
No of Covid symptoms related absence days	332	265.5	0	3	600.5